



1. Home (<https://www.gov.uk/>)
2. Visas and immigration (<https://www.gov.uk/browse/visas-immigration>)
3. What you need to do (<https://www.gov.uk/browse/visas-immigration/what-you-need-to-do>)

# Contact UK Visas and Immigration about your application

## Your answers

Start again (<https://www.gov.uk/contact-ukvi-inside-outside-uk>)

1. Where are you applying from?

Inside the UK

Change this answer ([https://www.gov.uk/contact-ukvi-inside-outside-uk/y?previous\\_response=inside-the-uk](https://www.gov.uk/contact-ukvi-inside-outside-uk/y?previous_response=inside-the-uk))

2. What is your question about?

EU Settlement Scheme (settled and pre-settled status)

Change this answer ([https://www.gov.uk/contact-ukvi-inside-outside-uk/y/inside-the-uk?previous\\_response=eu-settlement-scheme-settled-and-pre-settled-status](https://www.gov.uk/contact-ukvi-inside-outside-uk/y/inside-the-uk?previous_response=eu-settlement-scheme-settled-and-pre-settled-status))

## EU Settlement Scheme (settled and pre-settled status)

Contact the EU Settlement Resolution Centre helpline if you need help or information about your EU Settlement Scheme application.

## Calling from inside the UK

### EU Settlement Resolution Centre

Telephone: 0300 123 7379

Monday to Friday (excluding bank holidays), 8am to 8pm

Saturday and Sunday, 9:30am to 4:30pm

EU Settlement Scheme contact form (<https://eu-settled-status-enquiries.service.gov.uk>)

Find out about call charges (<https://www.gov.uk/call-charges>)

## Calling from outside the UK

### EU Settlement Resolution Centre

Telephone: +44 203 080 0010

Monday to Friday (excluding bank holidays), 8am to 8pm

Saturday and Sunday, 9:30am to 4:30pm

EU Settlement Scheme contact form (<https://eu-settled-status-enquiries.service.gov.uk>)

## Get help using a computer to apply online

You can get support over the phone (<https://www.gov.uk/government/publications/eu-settlement-scheme-assisted-digital-service/eu-settlement-scheme-assisted-digital-service#the-help-uk-visas-and-immigration-provide>) or in person if you need help filling in the settlement scheme application form online.

## If you're from an organisation helping others to apply

Telephone: 0300 790 0566

Monday to Friday (excluding bank holidays), 8am to 8pm

Saturday and Sunday, 9:30am to 4:30pm

EU Settlement Scheme contact form (<https://eu-settled-status-enquiries.service.gov.uk>)

Find out about call charges (<https://www.gov.uk/call-charges>)

### Related content

- Check if you need a UK visa (<https://www.gov.uk/check-uk-visa>)
- Applying for a visa to come to the UK (<https://www.gov.uk/apply-to-come-to-the-uk>)
- Get your visa, immigration or citizenship documents back (<https://www.gov.uk/visa-documents-returned>)
- Cancel your visa, immigration or citizenship application (<https://www.gov.uk/cancel-visa>)